

Learner Safeguarding and Wellbeing



What is Learner Safeguarding and Wellbeing?

The Learner Safeguarding and Wellbeing Team provide a range of specialist support to learners to help remove barriers to learning as well as providing advice on well-being, financial hardship or personal issues you are experiencing.

We have dedicated Safeguarding Officers at both campuses who can support you with any safeguarding concerns.

About our Learner Safeguarding and Wellbeing Team and how they support our learners

- The Team includes Learner Engagement Officers and College Counsellors who will support you directly or signpost to support services such as our Mental Health Support Team.
- Our College Chaplaincy is open to all, regardless of faith, gender, race, impairment or sexuality, to create an accepting environment and to maintain appropriate confidentiality.

Children in Care/Care Leavers

- If you are in care or have recently left care, we are committed to meeting your needs in a confidential and sensitive way. We have designated staff who are available to meet with you before and during your time at College to help you overcome any difficulties you may be facing.

Young Carers

- **Young carers are young people who regularly help look after someone who needs extra support – whether that's due to a disability, a mental health condition, or challenges with substance misuse. We know this can be a lot to manage alongside college life, and you don't have to handle it alone.** Our Learner Engagement Officers will be a key contact for you during your time at College and to help you overcome any difficulties you may be facing.

Contact Us

The Learner Safeguarding and Wellbeing Team can be found in Room M004 at Moulsham Street and P126 at Princes Road or you can contact us as below:



01245 265611



supportandwellbeing@chelmsford.ac.uk



www.chelmsford.ac.uk

Learner

Safeguarding and Wellbeing

Your Safety Matters



What Safeguarding Means for you at College

At college, your safety, wellbeing, and happiness are really important to us. We want you to feel supported, respected, and safe **every day**.

Safeguarding is all about protecting you from harm and making sure you have the help you need if something's not right—at college, at home, online, or in your personal life.

We have dedicated Safeguarding Officers at both campuses who can support you with any safeguarding concerns.

This is how we support learners

- **Staff You Can Trust:** Our team is trained to listen and help. If you're worried about anything, there's always someone you can talk to.
- **A Safe Place to Learn:** We work hard to keep college a safe, welcoming space for everyone.
- **Support When You Need It:** Whether you're struggling with your mental health, feeling unsafe, or just need advice, we're here for you.
- **Staying Safe Online:** We'll help you learn how to use social media and technology safely and responsibly.

You are not alone

If something is bothering you or doesn't feel right, speak to a trusted adult, your tutor, or our safeguarding and wellbeing team.

Your safety comes first. We're here to help. During college hours, students can contact a member of staff or send information using the contact details below.

The Safeguarding Helplines will only be responded to during college hours. At other times, in an emergency call the Police using 999 or for less urgent matters call 101. For medical issues, including mental health, call 111.

Safeguarding Helplines



01245 265611



staysafe@chelmsford.ac.uk



07520 667199